

Aetna Dental® PPO Network

All the benefits you deserve - and more

Participation has its benefits

More ways to expand your practice

- Your practice will be listed in our Aetna Dental PPO network directory
- You can advertise your participation with Aetna® on your website

All the tools you need

Here at Aetna, we provide you with many tools to help you including:

- Semi-annual network newsletter
- Medicare Quick Reference Guide
- PPO Dental Office Guide (DOG)

We invite you to join the Aetna Dental Preferred Provider Organization (PPO)* network. We're one of the largest dental PPO networks, with millions of members nationwide.

From our competitive fee schedule to prompt payments and benefits to enhance your practice, there are so many ways to brighten your smile. Be part of a well-established network of dentists when you join today.

Get paid quickly

- The Aetna Dental PPO network turns your payment around the moment your claim is processed.
- To date, close to 98 percent of our dental claims were processed within 15 days. Plus, our track record for financially accurate claims paid is over 99 percent.
- Get paid even faster by enrolling in electronic funds transfer (EFT). With EFT, your payment is deposited directly into the account of your choice. It's really that simple. Get our EFT enrollment form at **AetnaDental.com**.

*In Texas, the dental PPO is known as the Participating Dental Network (PDN).

¹June 2025 claims data

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. PPO plans are offered or administered by Aetna Life Insurance Company (Aetna).

Submit claims your way

- Submit claims at **AetnaDental.com**
- Use the standard Aetna® or American Dental Association approved dental claims form
- Utilize your practice claims submission software
- For more information on submitting a claim, visit Claims Tips & Guidelines

Continuing education - earn credits by taking free courses

- Aetna Dental® offers free continuing education credits you can earn from anywhere
- Courses are developed by Columbia University's and CME Outfitter sponsored by Aetna
- Available at no cost to participating providers and their staff at **AetnaDental.com**
- Accepted by the Academy of General Dentistry for membership maintenance credits

Newly enhanced dental provider portal

To enhance the provider experience, we've introduced improvements to our portal. These enhancements include, but are not limited to:

- Electronic funds transfer/electronic remittance advice (EFT/ERA) enrollment
- Eligibility, benefits and predeterminations
- Claims management tools Explanation of benefits (EOB) tool
- Dental Maintenance Organization (DMO) rosters

FAQs:

What is the fee schedule of maximum allowable charges?

By joining, you accept our schedule of maximum allowable charges as payment in full when treating members. The fee schedule lists the total amount you will receive, which includes payment from us and the applicable member payments.

How will I know if a patient is eligible for Aetna Dental PPO benefits?

We ask that PPO patients identify themselves when making appointments and upon arrival. You can also verify eligibility using our National Dentist line at **1-800-451-7715 (TTY:711)** or **AetnaDental.com**.

Can I bill the patient?

Coinsurance and/or deductibles can be billed to patients and should be discussed prior to starting treatment.

Can you tell me more about the Aetna Dental Access® program?

This program provides discounts through dental programs like the Aetna® Vital Savings discount program. Enrolled patients simply show their ID card and pay the same rate listed on your PPO fee schedule. No forms, no claims and no waiting periods.

Can you tell me more about the Aetna Dental® Administrators program?

Using our network of extended relationships with third-party administrators and payers, this program can help you bring in more patients. Like any standard PPO plan, services you provide to Aetna Dental Administrators patients are paid according to your PPO fee schedule.

Scan to join the PPO network



We're always here to help

Personalized, one-on-one service is what you'll find when you're part of our network. Have a question? Need help with a claim or form? Simply call our dedicated dentist hotline to speak with an experienced Aetna Dental agent at **1-800-451-7715 (TTY:711)**. Self-service is always available at **AetnaDental.com**.